

Welcome to Grandparent Games! Follow these easy, step-by-step instructions to get started!

**Please note: You only need to go through the set up the first time you log in. On future visits, simply click the “Done” button to go directly to the games!**

### STEP #1:

Log into your GG.com account and click the “Start to play” link

Visit <http://www.macromedia.com/software/flash/about/> to ensure you have the latest version of Flash Player installed on your browser. It's free. You will need this software to view our animations.

### STEP #2

Click yes or no, depending on whether or not you will be using a headset.

Note: Do not worry about the “Done” button, once you select “Yes” or “No” you will automatically advance to the next screen.

## STEP BY STEP INSTRUCTIONS TO START TO PLAY!

### **STEP #3**

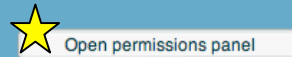
Select the “Open permissions panel” and give GG permission to access your microphone and camera.

Note: Your camera must be plugged in.

### Camera and microphone setup

To get started, you must explicitly allow this software to access your microphone and camera. Make sure your camera is plugged in, then click the button below. Make sure to click the check box “Remember” so that you do not have to enter this information again.

Note: You will see several tabs on the dialog that opens -- you do not have to change tabs; we will get to that that later.



Previous

Next

Done

### **STEP #4**

In the pop up box, select the “Allow” and check the box next to “Remember.”

*This allows the computer to remember your settings, so you only have to go through the set up procedure one time.*

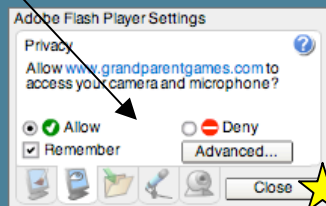
Click the “Close” button.

### Camera and microphone setup

To get started, you must explicitly allow this software to access your microphone and camera. Make sure your camera is plugged in, then click the button below. Make sure to click the check box “Remember” so that you do not have to enter this information again.

Note: You will see several tabs on the dialog that opens -- you do not have to change tabs; we will get to that that later.

Open permissions panel



Previous

Next

Done

## STEP BY STEP INSTRUCTIONS TO START TO PLAY!

### **STEP #5**

You are now back the “permissions panel” screen , click “Next” to advance.

### Camera and microphone setup

To get started, you must explicitly allow this software to access your microphone and camera. Make sure your camera is plugged in, then click the button below. Make sure to click the check box “Remember” so that you do not have to enter this information again.

Note: You will see several tabs on the dialog that opens -- you do not have to change tabs; we will get to that that later.

Open permissions panel

Previous

 Next

Done

### **STEP #6**

Click “Start audio test” to check sound levels. As the music plays, adjust the volume on your speakers or headphone. When you are happy with the volume, click “Next.”

### Camera and microphone setup

Next, you need to adjust your system volume to a comfortable level. Click the button below to start.

Start audio test

Previous

 Next

Done

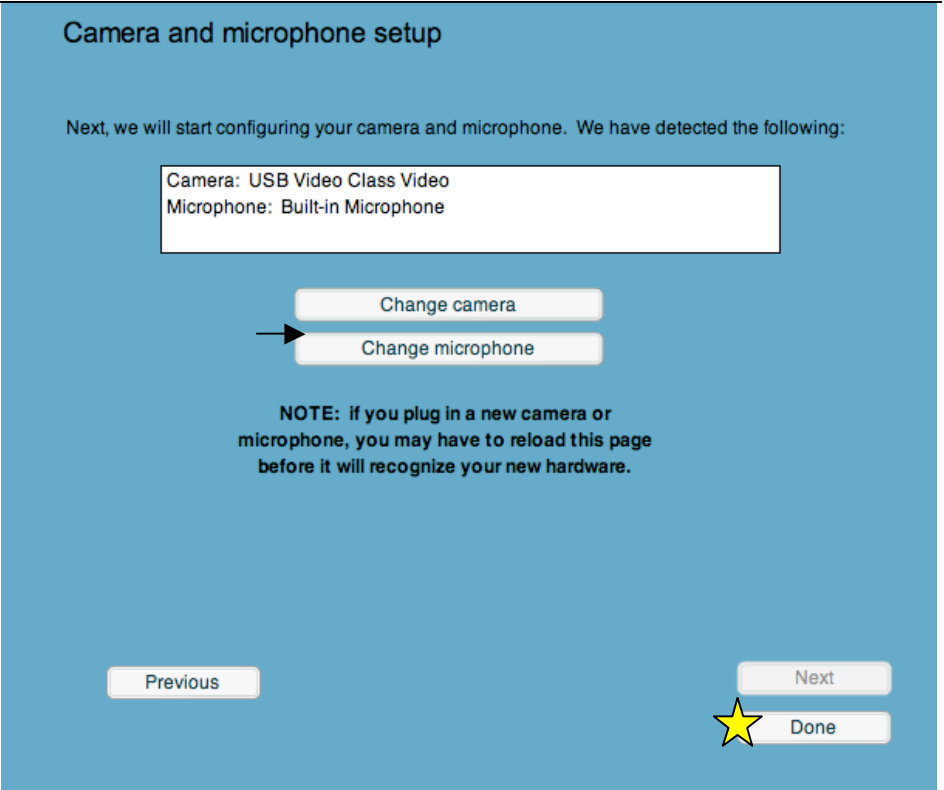
## STEP BY STEP INSTRUCTIONS TO START TO PLAY!

### STEP #7

Confirm the camera and microphone GG has detected are correct.

If camera and microphone are correct click done, if not then click on the “**Change Camera**” or “**Change microphone**” button and choose from the available options.

**Note Mac users:** Be sure the “**USB Video Class Video**” option under the Camera section is detected.



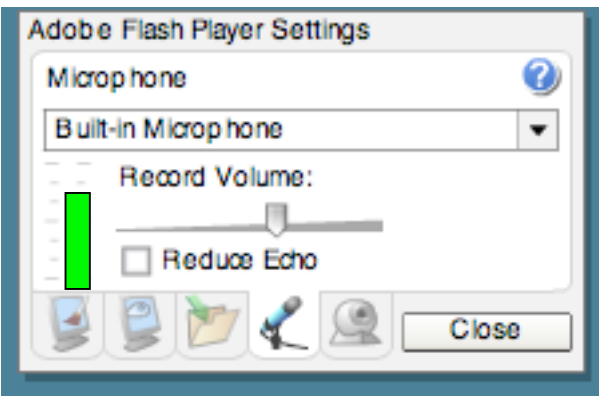
### Step #8: Changing Microphone (if necessary)

If you need to change the microphone  
a. Click on "**Change Microphone**" This will bring up a small box.

i. On the left there should be a green bar that moves as you talk. If it doesn't, click on the drop down box near the top and select the right microphone. When you see the moving green bar you have the right one.

ii. Adjust the volume for the microphone so that when you talk the bar becomes yellow at the top.

2. Click "**Done**" and you'll be taken to the games, where the microphone should work.



Green bar should appear and move when user speaks into the computer or headset.

### STEP #9

Congratulations! You are ready to play Grandparent



**STEP BY STEP INSTRUCTIONS TO START TO PLAY!**

Games.	
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For additional questions or technical support, please email [support@grandparentgames.com](mailto:support@grandparentgames.com).